

Just wanted to send you some feedback on Joanne - SHE IS THE BEST!!! I sure wish more employees would take advantage of the opportunity to have her sit and help with whatever comes to mind!

Not only did she answer all of my questions, but helped me better arrange some existing data that I have had MOUNTAINS of problems with - and she even went further to ensure I knew what we were doing!!

Truly - this is money very well spent for West Edmonton Mall, especially when you consider how much her help saves money by increasing time management!! I think for our department alone - she probably saved us thousands - as now I will probably have 1 - 2 hours freed up every day to focus on other tasks, and for every pay period - it will take me about 2 hours less to do payroll!

KUDOS TO THIS PROGRAM!! - Not to mention my migraine rate will surely decrease!! LOL Anyways - just wanted to say thank you very much - the help and training I received today far surpass that given in the "traditional" method!! Gotta run - super excited to get back to work!!!!

Thanks again,
Nicole - Security.

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